| We,(INSERT NAME OF HHA)  | , your home health agency,                      |  |  |
|--|---|--|--|
| are letting you know that we (INSERT APPROPRIATE C               | <u>vith the following items</u>                 |  |  |
| and/or services: <u>(DESCRIBE AFFECTED ITEM(S) AND/OR SERVIC</u> | <u></u>   |  |  |
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|  |   |  |  |
| Because:(DESCRIBE APPROPRIATE REASON )                           |   |  |  |
|  |   |  |  |
| If you have questions about these changes, you can call us at () |   |  |  |
| TTY users should call (  |   |  |  |
|  |   |  |  |
|  |   |  |  |
| <u>INSERT:</u>   |   |  |  |
| OPTION BOX 1 TEXT: USE WHEN ITEM(S) AND/OR SERVICE(S) MAY        | BE PROVIDED THAT WILL NOT BE PAID FOR BY        |  |  |
| MEDICARE   |   |  |  |
|  |   |  |  |
| <u>OR</u>  |   |  |  |
| OPTION BOX 2 TEXT: USE WHEN ITEM(S) AND/OR SERVICE(S) WILL       | NO LONGER BE PROVIDED FOR FINANCIAL AND/OR      |  |  |
| OTHER REASONS.   | VO EGNOLINGE I NOVIDED I ON I INAIVOIAE AND GIV |  |  |
| <u> </u>   |   |  |  |
| <u>OR</u>  |   |  |  |
| OPTION BOX 3 TEXT: USE WHEN PHYSICIAN'S ORDERS REDUCE CEI        | DTAIN ITEM(S) AND/OD SEDVICES                   |  |  |
| OPTION BOX 3 TEXT. USE WHEN PHYSICIAN 5 ORDERS REDUCE CEI        | RTAIN ITEM(S) AND/OR SERVICES                   |  |  |
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| Patient's Name   | Medicare # (HICN)                               |  |  |
|  |   |  |  |
| Signature of the Patient or of the Authorized Representative     | Date  |  |  |
|  |   |  |  |
|  |   |  |  |

| We,  | , your home health agency,              |  |
|--|---|--|
| are letting you know that we   | with the                                |  |
| following items and/or services:   |   |  |
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|  | · · · · · · · · · · · · · · · · · · ·   |  |
| Because:   |   |  |
| If you have a sections about the conditions are  |   |  |
| If you have questions about these changes, you can call us at ()TTY users should call ()   |   |  |
|  |   |  |
| The estimated cost of the items and/or services listed   | above is \$                             |  |
| If you have other incurance, places are #2 helew   |   |  |
| If you have other insurance, please see #3 below.  |   |  |
| You have three options available to you. You must ch   | noose only one of these options by      |  |
| checking the box next to the option and then signing below:  |   |  |
| ☐ 1. I don't want the items and/or services listed at  |   |  |
| and that I have no appeal rights since I will not receive those items and/or services.   |   |  |
| ☐ 2. I want the items and/or services listed above,  | and I agree to pay myself since I don't |  |
| want a claim submitted to Medicare or any oth  |   |  |
| have no appeal rights since a claim won't be s   |   |  |
| ☐ 3. I want the items and/or services listed above,  | and I agree to pay for the items and/or |  |
| services myself if Medicare or my other insura   |   |  |
| (Please check one or both boxes):  | , ,                                     |  |
| □ Medicare   |   |  |
| ☐ My other insurance:  |   |  |
| Please note: If you select option 3 and a claim is sub   | omitted to Medicare, you will get a     |  |
| Medicare Summary Notice (MSN) showing Medicare's   | . , ,                                   |  |
| indicates that Medicare won't pay all or part of your cla  |   |  |
| by following the appeal procedures in the MSN. If you  |   |  |
| can call Medicare at: () TTY: ()   |   |  |
| full cost at the time you get the items and/or services. If Medicare or your other insurance   |   |  |
| decides to pay for all or part of the items and/or services that you have already paid for, you  |   |  |
| should receive a refund for the appropriate amount.  |   |  |
| By signing below Lunderstand that I received this no   | otice because this Home Health Agency   |  |
| <b>By signing below</b> , I understand that I received this notice because this Home Health Agency believes Medicare will not pay for the items/services listed, and so I chose the option checked |   |  |
| above.   |   |  |
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| Patient's Name   | Medicare # (HICN)                       |  |
| Cignotive of the Detions or of the Authorized Decree of the  | Dete                                    |  |
| Signature of the Patient or of the Authorized Representative   | Date                                    |  |
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| We,  | , your home health agency, |  |
|--|----------------------------|--|
| We,are letting you know that we  | with the                   |  |
| following items and/or services:   |                            |  |
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| Because:   |                            |  |
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| If you have questions about these changes, you can   | call us at ( )             |  |
| If you have questions about these changes, you can call us at ()TTY users should call ()   |                            |  |
| \ <u></u>  |                            |  |
|  |                            |  |
| <b>By signing below</b> , I understand that I received this notice because this Home Health Agency decided to stop providing the items and/or services listed above. The Agency's decision doesn't change my Medicare coverage or other health insurance coverage. I can't appeal to Medicare since this Home Health Agency won't provide me with any more items and/or services; however, I can try to get the items and/or services from another Home Health |                            |  |
| Agency.  |                            |  |
| Please note that there are many different ways to find another Home Health Agency, including by contacting your doctor who originally ordered home care. You may then ask the new Home Health Agency to bill Medicare or your other insurance for items and/or services you receive from them.   |                            |  |
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| Patient's Name   | Medicare # (HICN)          |  |
|  |                            |  |
| Signature of the Patient or of the Authorized Representative   | Date                       |  |
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| vve,   | , your home health agency,        |
|--|-----------------------------------|
| following items and/or services:   | with the                          |
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| If you have questions about these changes, y TTY users should call ()  | ou can call us at ()              |
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| <b>By signing below</b> , I understand that I received<br>changed my orders and so my home health plath<br>Health Agency has explained to me that they conder. | an of care is changing. This Home |
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| Patient's Name   | Medicare # (HICN)                 |
| Signature of the Patient or of the Authorized Representative   | Date                              |
|  |                                   |